

## MISSISSIPPI

### 8.9 Retailer Management

8.9.1 The Vendor shall be responsible for managing retailer participation in the State of Mississippi EBT program. The Vendor's primary roles and responsibilities include:

8.9.1.7 Installing, maintaining and supporting Vendor provided EBT-Only POS equipment as necessary in accordance with USDA FNS policy for retailer participation as defined in 7 CFR 274.12. Support shall include, but is not limited to reimbursing EBT-Only retailers for supplies and supplying telephone lines if requested; (Note: The new Vendor will be required to install the VeriFone Vx 510/VeriFone Vx 610 (for wireless retailers – Farmers Markets, etc.) equivalent or better POS devices, or a device of greater quality, in all the EBT-Only retailers as a requirement of the RFP;

### 8.12 Transition

Transition from the current Vendor to the new Vendor will consist of three (3) phases as described below.

#### 8.12.1 Conversion of EBT-Only POS Terminals

8.12.1.1 During the conversion of EBT-Only equipment, it is critical that cardholders not be negatively impacted in their ability to redeem their benefits due to conversion, and that business operations of stores using EBT-Only terminals not be negatively impacted due to the conversion to new terminals (VeriFone Vx 510/VeriFone Vx 610, (for wireless retailers – Farmers Markets, etc.) or equivalent or better POS devices, or a device of greater quality) and terminal drivers. Therefore, the Vendor shall convert all existing EBT-Only terminals and associated software prior to the database conversion.